

# Tailored Plan To-Do List

## Choosing your primary care provider



### Step One

# 1

Choose your MCO from the list below. If you don't know which one is yours, use [this map](#).

- Alliance- 1.800.510.9132
- Partners- 1.888.235.4673
- Vaya- 1.888.962.9003
- Trillium- 1.877.685.2415

*\*Do not call your care coordinator or care manager. Call the number above.*

### Step Two

# 2

Decide who you are choosing as a Primary Care Provider. It can be the one you see now, or it can be a new one.

(If the one you choose isn't an option when you call, select a different one. You can make changes later, if necessary.)

### Step Three

# 3

Call the MCO (see above) and say "I'm calling to select a PCP during the choice period." Have the following information in front of you:

- Individual's full name and DOB
- Individual's Medicaid ID number
- Last 4 of the individual's SSN
- Name/address of the PCP you are selecting

### Step Four

# 4

Write down the reference number the person on the phone will give you.

Call your care manager or care coordinator (if you have one) and let them know you made your selection, and give them the reference number as well.

If the practice you select is not on the list, it could be because their contract is not finalized yet.